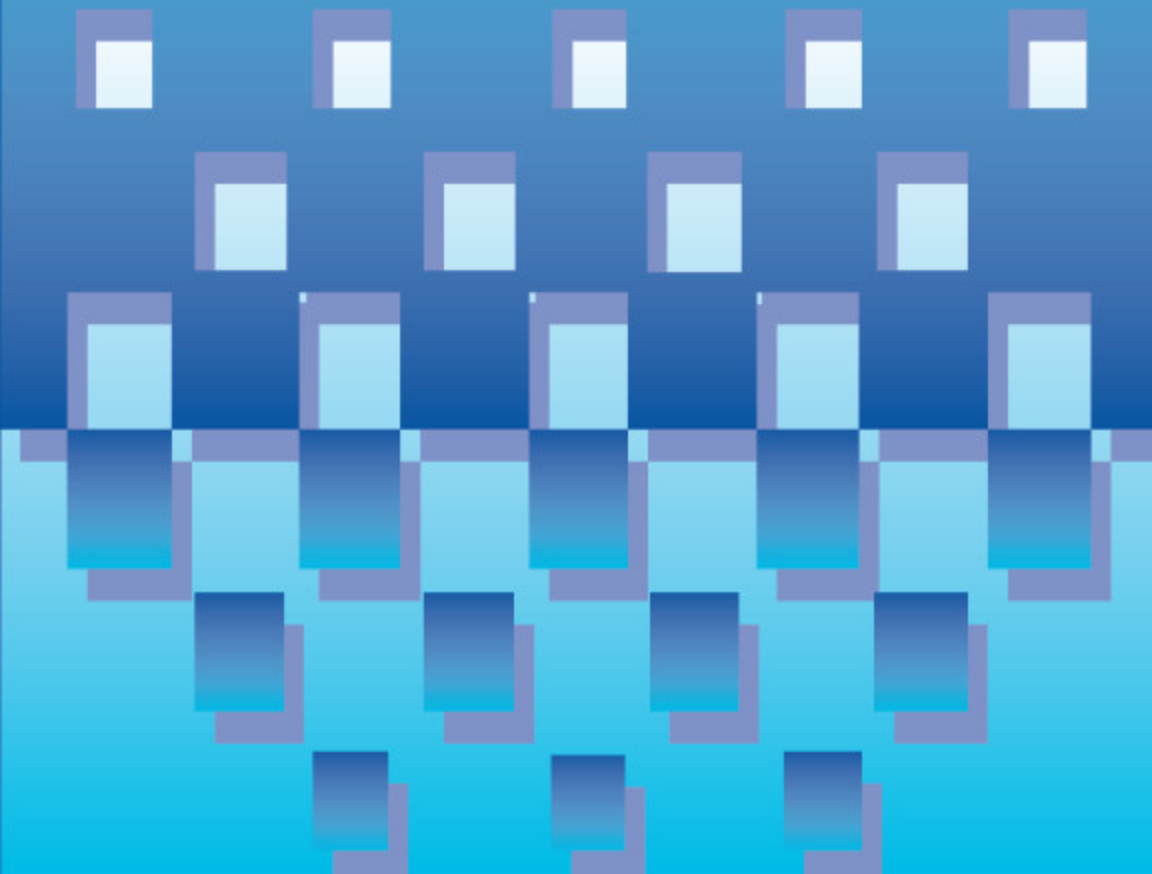
Wiring the Writing Center

Eric H. Hobson, editor



Wiring the Writing Center

Wiring the Writing Center

ERIC H. HOBSON

editor

UTAH STATE UNIVERSITY PRESS
Logan, Utah
1998

Utah State University Press
Logan, Utah 84322-7800

Copyright © 1998 Utah State University Press
All rights reserved.
Manufactured in the United States of America.

Typography by WolfPack
Cover Design by Stephen Adams

02 01 00 99 98 5 4 3 2 1

Library of Congress Cataloging-in-Publication Data

Wiring the writing center / Eric H. Hobson, editor.
p. cm.
Includes bibliographical references.

ISBN 0-87421-255-3 (pbk.)

1. English language—Rhetoric—Study and teaching—Data processing. 2. Report writing—Study and teaching—Data processing. 3. English language—Computer-assisted instruction. 4. Report writing—Computer-assisted instruction. 5. Writing centers—Automation. I. Hobson, Eric.

PE1404 .W56 1998
808'.042'0285—ddc21 98—25384
CIP

CONTENTS

ACKNOWLEDGMENTS vii

INTRODUCTION *Straddling the Virtual Fence* ix
Eric H. Hobson

PART I: Models and Strategies for Wired Writing Centers

ONE *The Look and Feel of the OWL Conference* 3
Barbara Monroe

TWO *Email "Tutoring" as Collaborative Writing* 25
David Coogan

THREE *Reflection and Responsibility in (Cyber) Tutor Training: Seeing Ourselves Clearly on and off the Screen* 44
Rebecca Rickly

FOUR *WAC on the Web: Writing Center Outreach to Teachers of Writing Intensive Courses* 62
Sara Kimball

FIVE *Have You Visited Your Online Writing Center Today?: Learning, Writing, and Teaching Online at a Community College* 75
Clinton Gardner

SIX *The Other WWW: Using Intranets to Reconfigure the Who, When and Where of Network Supported Writing Instruction* 85
Kurt P. Kearcher

SEVEN *Wiring a Usable Center: Usability Research and Writing Center Practice* 103
Stuart Blythe

PART II: Critical Assessments of Wired Writing Centers

EIGHT *Drill Pads, Teaching Machines, and Programmed Texts: Origins of Instructional Technology in Writing Centers* 119
Neal Lerner

NINE *Virtual High School Writing Centers: A Spectrum of Possibilities* 137
Pamela B. Childers, Jeannette Jordan, James K. Upton

TEN *The Community College Mission and the Electronic Writing Center* 151
Ellen Mohr

ELEVEN *Random Memories of the Virtual Writing Center: The Modes-to-Nodes Problem* 163
Ray Wallace

TWELVE *Computers in the Writing Center: A Cautionary History* 171
Peter Carino

PART III: Resources for Wired Writing Centers

THIRTEEN *UnfURLed: 20 Writing Center Sites to Visit on the Information Highway* 197
Bruce Pegg

FOURTEEN *Computers and Writing Centers: An Annotated Bibliography* 216
Steve Sherwood

WORKS CITED 231

CONTRIBUTORS 242

INDEX 246